

**\*\*Terms and Conditions for TradeMate\*\***

**\*\*Last Updated: 1/10/2024\*\***

Welcome to **\*\*TradeMate\*\***, an application owned and operated by **\*\*GC Technologies LLC\*\*** ("We", "Us", or "Our"). TradeMate connects clients seeking trade services with professional companies and individual trade workers ("Tradies") or ("Tradie") such as plumbers, electricians, builders, and other skilled workers through our mobile application ("App"). By using the App, you agree to the following Terms and Conditions. Please read these terms carefully before using our services.

**1. \*\*Acceptance of Terms\*\***

By accessing or using the TradeMate App, you ("User") agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, you should not use the App.

**2. \*\*Eligibility\*\***

You must be at least 18 years of age to use TradeMate. By using the App, you represent and warrant that you are at least 18 years old and that you agree to abide by all applicable local, state, national, and international laws and regulations.

**3. \*\*Services Provided\*\***

TradeMate serves as an intermediary platform that connects clients to companies or individual service providers ("Tradies") offering trade services, including but not limited to plumbing, construction, and electrical services, cleaning, towing, lawn care. TradeMate itself does not offer any trade services and is not responsible for the quality, safety, legality, or completion of any work provided by Tradies.

**4. \*\*Subscription Fees for Tradies\*\***

Tradies are required to pay a subscription fee to use the TradeMate platform. The subscription provides access to the platform, where Tradies can connect with clients seeking their services. The fee structure and pricing may vary depending on the type of subscription chosen by the Tradie and may be subject to change at any time.

- **\*\*Billing:\*\*** The subscription fee will be charged to the Tradie at the beginning of each billing cycle (monthly, annually or bi-annually depending on the plan selected).

- **\*\*Auto-Renewal:\*\*** Subscriptions are automatically renewed at the end of each billing cycle unless canceled by the Tradie.

- **\*\*Cancellation:\*\*** Tradies may cancel their subscription at any time through the Apple store or Google Store. The cancellation will take effect at the end of the current billing period, and no refunds will be provided for unused portions of the subscription period.

**5. \*\*Client Responsibilities\*\***

Clients using TradeMate to find trade services are responsible for providing accurate and complete information regarding the services they require. Clients are encouraged to vet any Tradie before engaging in a contract for services. TradeMate does not guarantee the quality or reliability of any Tradie listed on the platform and is indemnified of any liabilities caused from the services provided by any Tradie.

**6. \*\*Tradie Responsibilities\*\***

Tradies are responsible for maintaining the accuracy of the information they provide on the platform, including but not limited to their qualifications, experience and previous work. Tradies are also responsible for complying with any applicable local, state, or federal licensing and regulatory requirements.

**7. \*\*Disclaimer of Liability\*\***

TradeMate acts solely as a facilitator between Clients and Tradies. TradeMate does not guarantee, endorse, or warrant any trade service provided by a Tradie or the accuracy of information posted on the platform. We shall not be liable for any complaint, un-satisfaction, loss, damage, or injury arising from the relationship or contract between Clients and Tradies, including but not limited to:

- Non-performance or incomplete work
- Disputes over pricing, scheduling, or the scope of services
- Personal or property damages
- Theft
- Any form of negative liability

All disputes between Clients and Tradies must be resolved directly between them.

#### 8. **\*\*Limitation of Liability\*\***

To the maximum extent permitted by law, TradeMate and GC Technologies LLC will not be liable for any indirect, incidental, consequential, or punitive damages arising from the use or inability to use the platform, including but not limited to loss of profits, data, or goodwill.

#### 9. **\*\*User Conduct\*\***

Users agree not to:

- Use the platform for any unlawful purpose or in violation of any applicable law.
- Post or transmit false, misleading, or inaccurate information.
- Harass, abuse, or harm other Users, including Clients and Tradies.
- Attempt to interfere with the security or functionality of the App.

#### 10. **\*\*Termination of Account\*\***

TradeMate reserves the right to suspend or terminate any User's account for violating these Terms and Conditions or engaging in any conduct deemed inappropriate, harmful, or illegal. In the case of termination, any outstanding subscription fees will not be refunded. TradeMate holds the right to terminate any account at its discretion without providing notice or explanation.

#### 11. **\*\*Intellectual Property\*\***

All content, trademarks, logos, and other intellectual property associated with TradeMate are the property of GC Technologies LLC. You may not reproduce, distribute, or use any content from the App without our express written permission.

#### 12. **\*\*Privacy Policy\*\***

Your use of the App is also governed by our Privacy Policy, which outlines how we collect, use, and protect your personal information. By using TradeMate, you agree to the collection and use of all information shared on the App.

#### 13. **\*\*Modifications to Terms\*\***

GC Technologies LLC reserves the right to modify these Terms and Conditions at any time. Any changes will be effective immediately upon posting. Continued use of the App after such changes constitutes acceptance of the revised terms.

#### 14. **\*\*Governing Law\*\***

These Terms and Conditions are governed by and construed in accordance with the laws of the United Arab Emirates and in certain cases Australia. Any disputes arising from or relating to these terms will be subject to the exclusive jurisdiction of the courts of the United Arab Emirates or Australia at the discretion and choice of GC Technologies LLC.

#### 15. **\*\*Contact Us\*\***

For any questions or concerns about these Terms and Conditions, please contact us at:

GC Technologies LLC  
Email: [help@yourtrademate.com](mailto:help@yourtrademate.com)

By using TradeMate, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

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